 NCCC's successful case continues with the help of the Ministry of Domestic Trade & Consumer Affairs (MDTCA) Ipoh, Perak whereby a victim of Scratch & Win managed to get full refund with the help of the Ministry. The victim lodged an e-complaint to NCCC on the 18th December 2008 and NCCC managed to forward the complaint to the Ministry. The victim sent an email to NCCC confirming that she has received a cheque from KPDNHEP Ipoh on the 30th December 2008 which was cleared on 2nd January 2009 (amount which is same as in the credit card statement).

According to the victim through NCCC, she received a call from the Ministry on the 19th December 2008 informing her that Nabinco Network Sdn Bhd agreed to refund the money within two weeks. The victim similarly made a police report at the Tapah police station.

NCCC would like to take this opportunity to thank KPDNHEP Ipoh (05-241 4611/249 3403) for their assistance and teamwork in getting back the victim's refund from Nabinco Network Sdn Bhd.

Kudos KPDNHEP!!