

Public transport - disappointment

Written by Administrator

Thursday, 10 September 2009 14:23 -

<div id=":1on" class="ii gt"> <div> <div></div><div>Dear Sir,</div> <div>◆</div> <div>Reffering to the matter above, I would like bring to your immediate attention regarding our public transport services.</div><div>◆</div><div>FRUSTRATED, DISSAPPOINTED AND IRRITATED◆were the feeling that I had to◆endure when I took the bus from Kuala Lumpur (Puduraya) to Ipoh on 11th April 2009. The◆departure time was suppose to be at 9.15am◆BUT◆the bus arrived at the bus terminal◆9.45am◆and departed only at 10.30am.</div> <div align="right">◆</div><div>◆</div>The were no notification◆or apologies by the company (KONSORTIUM BERHAD)◆about the delay and this has caused tremendous stress and anxiety among all the passengers◆who have waited for the bus since 9 am.◆</div> <div>◆</div> <div>However, most horrifying experience was the fact when the driver was messaging while driving and he was driving reckless and speeding. The driver's conduct totally ignored◆passengers' safety and apparently the management of the bus company allows such drivers to continue on driving the buses.◆</div> <div>◆</div> <div>Thus, I hope severe action will be taken◆against the driver and the◆particular bus company for allowing these dangerous and selfish◆drivers to be employed.◆</div> <div>◆</div> <div>I hope the NCCC team will look into the matter and resolve my◆complaint because this is not the first time such incident has happened to me and in particular by the same bus company.◆</div> <div>◆</div> <div>Warmest regards from,</div><p>S Dev</p>
13/04/2009</p><p>Additinal info: All the tickets were collected from all the passangers so no proof of the bus trip is available for official report to the authority.</p> </div></div> </div>