

## New Straits Times : Tour packages to include insurance

Written by Administrator

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<p class="pagenav">27 Sept 2007</p><p class="abstract"> </p><p class="abstract">KUALA LUMPUR: Members of Malaysian Association of Tour and Travel Agents are now required to include a basic insurance coverage for all its outbound packages. </p><p><table border="0" cellspacing="3" cellpadding="0" width="200" align="right"></table></p><p>Matta president Ngiam Foon said the move, effective from today, would be imposed on travellers purchasing overseas holiday packages.</p><p align="justify">◆If customers refuse to pay, agents must ask them to sign a release form,◆ he said. <br /><br />Ngiam said the new ruling was enforced following the Excellence Holiday saga which left many travellers in the lurch after the company went bust.<br /><br />He said agents were allowed to engage any insurance company besides the Matta Medic Evac, but it must provide coverage for accident, death, medical, hospitalisation, cancellation of tour, abscondment or insolvency.</p><div align="justify"></div><p align="justify">The Matta Medic Evac charges only RM7.50 for three days◆ coverage of up to RM320,000. </p><div align="justify"><table border="0" cellspacing="2" cellpadding="2" class="full"><tr><td class="vgap">◆</td></tr></table></div><p> </p>