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PETALING JAYA: Maybank has issued a scam alert warning customers about a new fake Maybank2u website created by fraudsters to steal banking information.

In a post on Twitter, Maybank shared that fraudsters will attempt to lure customers to login to bogus Maybank2u sites through messages sent via WhatsApp, SMS or email.

These messages aim to hoodwink customers into revealing their personal details ♦ such as username, password, phone number and IC number ♦ typically with false claims that their accounts have been compromised or judged as ♦ high risk ♦ by the bank ♦s system and that the user is required to ♦ re-verify ♦ their details.

Maybank stated that the company will never send reminders via SMS, email or WhatsApp with links urging users to login or update their Maybank2u account.

As an added security measure, it also reminded customers to manually key in the Maybank2u URL ♦ maybank2u.com.my ♦ to access their account as links provided by others may not be safe.

The company previously issued an alert about a fake Maybank2u website in February which was used by scammers for phishing attacks. Customers were lured to the fraudulent website through a promotional post on Facebook with the promise of winning some prizes.

Customers who may have revealed their Maybank2u login details on scam websites are urged to contact the bank immediately at (03) 5891 4744.

Fake banking websites have been grabbing headlines lately: in March, a woman lost her savings after scammers sent her a link to a bogus Public Bank website via SMS.

Selangor Commercial Crime Investigation Department (CCID) chief Asst Comm Muhammad Yazid Muhammad Yew said two cases involving fake bank website scams have been recorded in Selangor so far with losses amounting to RM33,500.

He added that fake websites were a new tactic used by scammers to dupe victims.

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Source: https://www.thestar.com.my/tech/tech-news/2021/04/14/maybank-warns-of-new-fake-banking-website-created-to-steal-customer-details#