

Consumer Alert - SCAMS OR WRONG NUMBERS --- Let The Consumers know who is the culprit!!!!

Written by Administrator

Monday, 26 October 2009 10:51 - Last Updated Thursday, 26 November 2009 12:38

Actually we are disappointed with Telco Service Providers this is because we as consumers treated unfairly most of the times. We received complaints from complainant and it's quite common now days that we are receiving harassing calls from an unknown numbers and scams messages. <div align="justify">◆</div><div align="justify">When we call to Telco companies even the call maker name will not be revealed, we understand that it is private and confidential but at the same time even own customers experiencing the same problem, it is found truth by the Telco service providers they still refused to entertained their own customers this is the disappointments.

We would like to highlight here that the purpose of the compulsory registration when we purchased a simcard is to locate and identify the user, but why the purpose of the registration is not fully utilized or the purposed is defeated. Once complaint is made to the Telco Company and the numbers can be traced by the company, the company should reveal the person information at least their name and location. </div><div align="justify">◆</div><div align="justify">The urgency on this matter is such that the Telco Company should no longer keep the customers information secret in event it can be proved that the call or SMS has been made since there is a lot of misused done by other users and the receiver/consumer should have the rights to be informed.</div><div align="justify">◆</div><div align="justify">Ms. Matheevani Marathandan
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