Written by Administrator Tuesday, 05 July 2011 23:05 -

I am pleased to inform you that the management of Sunshine Bay Resort has called me up on the 22nd of June 2011 pertaining the complaints which I have made. I am very pleased with Mr Anthony who has taken the trouble to call me on my mobile. Apparently, he has agreed to give me a complimentary stay & has promised to provide me an excellent service in future.

Lastly, I wish to thank the management of NCCC for attending my complaints.

Thank You.

Yours sincerely, Ms Karen Ho