Dear deivi,

From the bottom of my heart, i thank you so much for your assistance regarding the p1 wimax. They have acted upon the issue and now i will send them back the termination form. It's funny that they now tell me that i don't have to return the modem because i paid for it. They are zeroing the balance for the internet services they charged me although it was cut already as well as waived the termination fee of rm299 which they say is a standard practice, but admittedly, their sales rep did not communicated with us when they offered us the service.

Cheers
ARLENE