Hi,

I wanted to express my utmost gratitude and respect for the national consumer complaints centre for taking prompt action and helping me to claim a refund for the following case. I have successfully received the amount that was rightfully mine yesterday. Your team has a done a wonderful job and i want to thank you from the bottom of my heart. I sincerely hope that in the future other organizations do not resort to such methods to cheat the consumer of their rights.

Once again, a million thanks for the tremendous help received from NCCC.

Warm regards,
ERIC NG