Dear Vani,

I would like to express my gratitude and admiration for you and your colleagues at the NCCC. I think you are a truly efficient and dedicated team. Thank you so much for helping me with my case with True Fitness Sdn Bhd .

Malaysia truly needs people like you guys. It is time for transparency and also for consumers to know their rights. There are too many people out there being taken for a ride and told that that there is nothing that can be done. Finally we have a hardworking and able organisation like yourselves, so willing to help and so efficient. The website is wonderful too! A real eye opener for those who want to lodge a complaint but don't know how to take the first step.

I just can't express enough how impressed I am with all that you do ! Please convey my thanks and congratulations to all who work with you.

Best regards,
Michelle Fung
012-317 5753