I brought & collected new Chevrolet Cruze which more than 100k From Cxxxx SDN BHD on 3rd November 2010. I noticed the alignment is not right& pulling the car towards left even in straight road all the time. When I reported 1st time after a week I collected the car, they try to do the alignment. But once I test drive the problem not solve. Till do date, I have walk to Cxxxx SDN BHD more than 7 times & they also trying to solved the issue but nothing seems to be working. They have changed my car `s tyre & rim to new one but still no improvement & they said they got no more idea. I lost a lot of valuable time & money due to this problem but not seen any solution. Please help me.

Tindakan NCCC: Pihak NCCC membawa kes ini ke perhatian Naza. Akhirnya pihak Cxxxx Sdn Bhd bersetuju untuk menukar tayar dan rim baru. Pihak penggadu berpuashati dengan tayar dan rim baru selepas percubaan.

Nasihat : Mengikut Seksyen 52 Akta Perlindungan Pengguna 1999 seorang pengguna mempunyai hak tebus rugi terhadap pengilang jika barang tidak mematuhi gerenti .