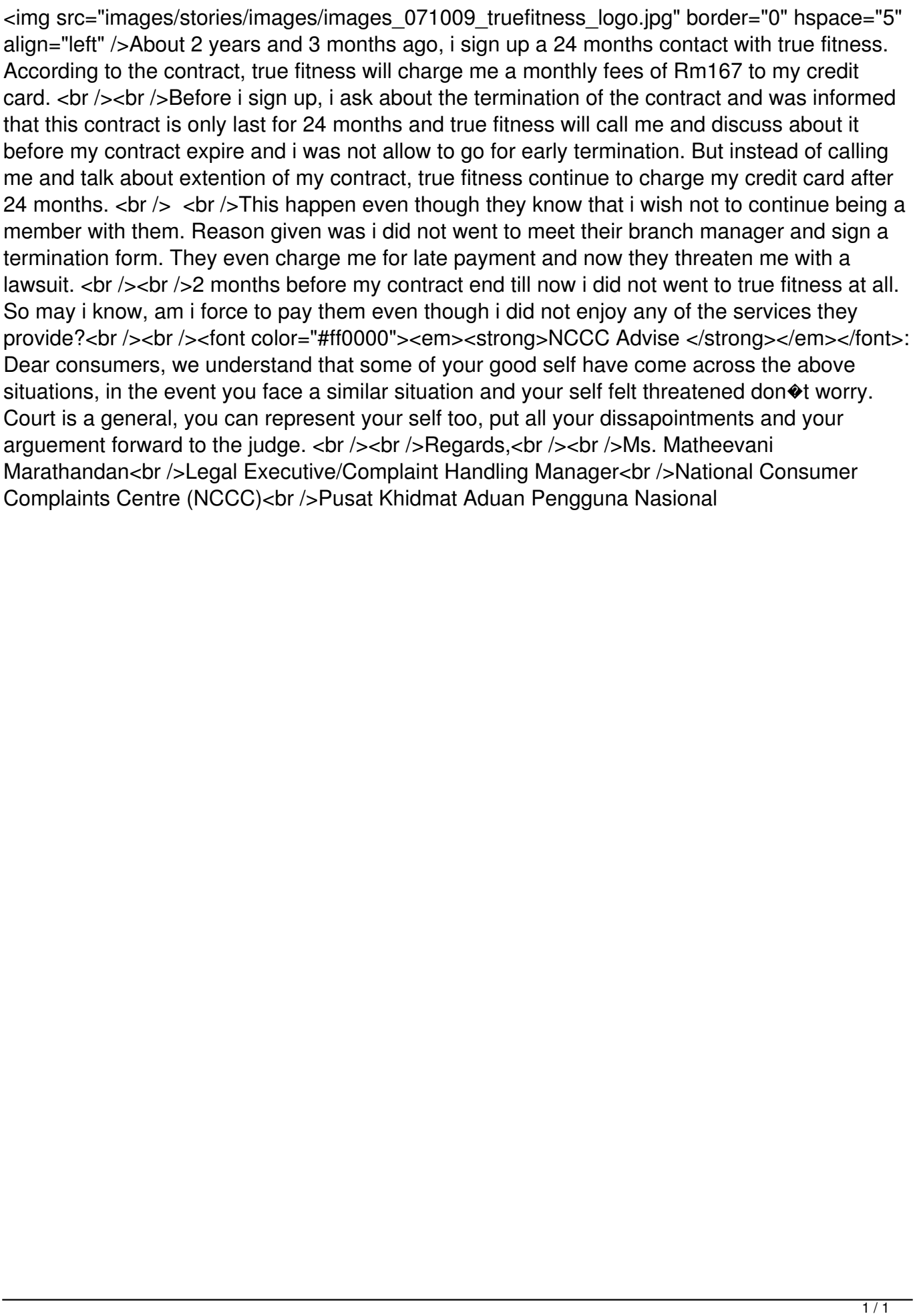

images/stories/images/images_071009_truefitness_logo.jpg" border="0" hspace="5" align="left" />About 2 years and 3 months ago, i sign up a 24 months contact with true fitness. According to the contract, true fitness will charge me a monthly fees of Rm167 to my credit card.

Before i sign up, i ask about the termination of the contract and was informed that this contract is only last for 24 months and true fitness will call me and discuss about it before my contract expire and i was not allow to go for early termination. But instead of calling me and talk about extention of my contract, true fitness continue to charge my credit card after 24 months.

This happen even though they know that i wish not to continue being a member with them. Reason given was i did not went to meet their branch manager and sign a termination form. They even charge me for late payment and now they threaten me with a lawsuit.

2 months before my contract end till now i did not went to true fitness at all. So may i know, am i force to pay them even though i did not enjoy any of the services they provide?

NCCC Advise : Dear consumers, we understand that some of your good self have come across the above situations, in the event you face a similar situation and your self felt threatened don't worry. Court is a general, you can represent your self too, put all your dissapointments and your arguement forward to the judge.

Regards,

Ms. Matheevani Marathandan
Legal Executive/Complaint Handling Manager
National Consumer Complaints Centre (NCCC)
Pusat Khidmat Aduan Pengguna Nasional