Do you check you TNB bill? Just check how much to pay and how many used is not enough. Please refer to the attached file.(<u>Click here to view the image</u>) Do you compare the Meter reading on section 'DAHULU' (Red circle) with previous month? In this case, the April bill on DAHULU section is 29128, SEMASA is 29380. After paid the bill, the problem comes.... The May bill come, the DAHULU section by right should show 29380. BUT NOW, it still shows 29128 same per last month. If we don't compare with last month, frankly, I had HAPPILY paid for the bill and TNB had HAPPILY got the extra RM72 from me. At last, the entire TNB shareholder got smart dividend from our hard earns money. Due to this bad service....I plan to change service provider. Opps...there is no alternate service provider. The alternate is buying your own generator, use candle... I guess no one will go for the alternative service provider.... So... please check your bill and compare it month by month. Now, better part is, this is computer error. If you don't discover this, then you pay for the EXTRA (this case, we got to pay extra RM72.80). If you notice the problem....easy, just refunds to you,�� BUT do you know how time consuming and trouble to get the refund? Why their mistake is our cost?�� Why there is no compensation on their mistake?�� The BEST part, how many people know they are actually, happily OVER PAID?�� When TNB officially want to increase the unit price.... Everybody jumping and complaint. How they going to get extra and no people complaint?�� This is an art.... This is the evolution of TNB billing system.....�� Let the computer system do the mistake....and the mistake MUST FAVOURABLE to the company.&#65533; Come....we should proudly said: Malaysia Boleh, Cause we really BOLEH!