

I recently bought an iphone at a phone fair outside Giant grounds in Taman Connaught. I told the guy that I don't want a China made as I don't understand Chinese and I would want to put at least some text files into to phone as well, download songs and games. When I took it home, not only it's a China made, you cannot install anything into the phone. I was also told that their company is in Low Yat. When I went there, there was no such company. The address they gave was TechTWO Mobile Marketing, 48A-52A, 1st Floor, Plaza Low Yat. I went to the enquiry downstairs in Low Yat and I was told that no such company existed and there is no such address in Low Yat. He also told me that a lot of people came looking for that same company at Plaza Low Yat. What I don't understand is that they hold the fair at the Giant car park and I bought it mainly because of the name Giant. Now I am landed with a useless phone. My sister also bought one. I manage to track down the organizer and they told me that they will be having another fair at Central Market this coming Thursday. I want to inform FOMCA/NCCC so that no other consumers will be con by these unscrupulous people. The organizer's name is Dhillon and his phone number is: 01x.xxxxxx
Status : Matter has been accelerated to the Enforcement Departments for their attention and action.
NCCC Advise : We urged people to be very careful in buying Electronic Products/Mobile Phones/Gadgets especially expensive ones and from a strange or new shops. Because there is a lot of ingenuity products in the market. Besides that it can be also said as a scam this is because, some shops they sell the products with lots of fake promises and finally close down. In the event your good self face a similar situation, immediately respond to the matter.
Ms. Matheevani Marathanandan
Legal Executive/ Complaint Handling Manager
Pusat Khidmat Aduan Pengguna Nasional
National Consumer Complaints Centre
E-mail : vani@nccc.org.my