

Thank you so much for handling my problem

Written by Administrator
Tuesday, 05 July 2011 23:06 -

Dear NCCC,

Thank you so much for handling my problem with Maxis. I wrote to you using e-aduan last week about my problem with maxis, that I was unable to send SMS using my phone while roaming in Korea. I made a call to Maxis call centre and was charged RM30 for the call and my problem was still not solved. Maxis called me today and emailed me that they have credited back RM32 into my account.

Thank you NCCC for your fast response. I really appreciate your effort in this matter.

Thanks and regards,

Pauline