Like to express my gratitude and admiration

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Dear Vani,

I would like to express my gratitude and admiration for you and your colleagues at the NCCC. I think you are a truly efficient and dedicated team. Thank you so much for helping me with my case with True Fitness Sdn Bhd.

Malaysia truly needs people like you guys. It is time for transparency and also for consumers to know their rights. There are too many people out there being taken for a ride and told that that there is nothing that can be done. Finally we have a hardworking and able organisation like yourselves, so willing to help and so efficient. The website is wonderful too! A real eye opener for those who want to lodge a complaint but don't know how to take the first step.

I just can't express enough how impressed I am with all that you do! Please convey my thanks and congratulations to all who work with you.

Best regards, Michelle Fung 012-317 5753