I staying at Apartment Sri Baiduri Ukay Perdana, Ampang Selangor. Currently we are being charges $55 for maintenance and $5 for sinking fund by our Maintenance, ALIRAN TECHNOLOGY Sdn Bhd. The management of this apartment is under BADAN PENGURUSAN SRI BAIDURI.

Since last 4 year, the maintenance are always keep changing from one to another and ALIRAN TECHNOLOGY is the fourth ones to take over our maintenance issues until to date. SiNCE last 4 years, what inquiries us as the tenant of Sri Baiduri, there is no record updated or written document has been issue or published to us regarding the sinking fund money. Where is the money? How much amount inside the account and so on.....? How the money been use.....?

Whenever we seek clarification from BADAN PENGURUSAN SRI BAIDURI, There always try to avoid giving us the answer..
We already fed-up with all this excuse given by BADAN PENGURUSAN and ALIRAN TECHNOLOGY.. Furthermore they already asked us to paid all the sinking fund whichever still pending to them.

Hopely u and NCCC can investigate and help us on this problem before it become more worst..

Status : Requested for more info to deal the matter and accelerate to the right channels.

NCCC Advise: Please click here to read more about information on sinking funds

Complaint Handling Manager
Pusat Khidmat Aduan Pengguna Nasional
National Consumer Complaints Centre