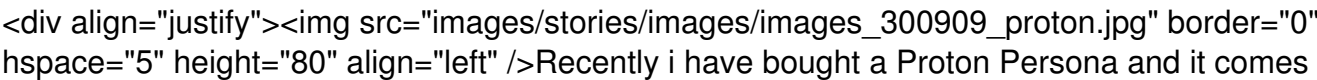


Complaints - Faulty New Proton Persona

Written by Administrator

Wednesday, 30 September 2009 18:07 -

 Recently i have bought a Proton Persona and it comes with a lot of issue, like steering, power window, suspension and etc. And new problem will occur in every 2 weeks.
 I have contacted Proton complaint center, they have tried to solve the problem but unfortunately all the problems still exists.
 And it really cause a trauma to me with time& money wasting. I have request to change a new car or refund on the car but they have rejected my request.
 NCCC's Advice:
 If the consumer encountered with a major problem with a new car than consumer has the right for the replacement of a car or refund. We also can refer to other jurisdiction such as United Kingdom and also United States where they do give effect to the consumer rights.
 If the car which bought by the consumer has problem (major) and after numerous complaint and fixing it or repaired the car but problem still persistent, than the consumer able to get back a new car or refund.
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