

Complaints - Astro-

Written by Administrator

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astro

I just received ASTRO monthly bill for the month of Nov, 09. To my surprise, my family+1mini+sp is newly charged at RM66.95 as compared to RM62.61, Few months ago I just had an increased of RM12 due to sport channel cost increment, and I needed to reselect the package to reduce the price and now another surprise from ASTRO. What's ASTRO reason this time? ASTRO has not givent us an announcement for the price increase but keep on charging us as they wish. ASTRO is doing this as they are the monopoly for satellite TV and customers are bearing their expenses.

Status : Matter has been brought forward to the attention of Astro and all the relevant authorities.

NCCC Advice: Please response in the event that you faces a similar event like above.We look into this matter seriously and will proceed to enquire the service providers.

"Together we become Smart Consumers" The decision is in your hand !!!