

Juta Permai [M] Sdn Bhd almtsyarikat entryfield: Juta Permai [M] Sdn Bhd [Company No: 175126-X] [Licence No: 7930/04-2005/372] Site Office :

I, Mdm Ang Peck Har wish to lodge a complaint over the purchase of a Medium Cost Apartment [Damai Apartment] @ unit D2-402 located at Subang 2, Bandar Pinggiran Subang, Sek 4. The apartment supposed to be completed in April 2004. Every year in December, i have been calling the developer site office to follow on the progress, completion and handing over the apartment keys. The developer cannot provide a confirmed reply. I have started paying interest since the day i had signed the S&P in May 2000 and in March 2007, i have started paying the monthly housing loan to the bank. Currently, i am also paying rental to the house i am staying now. This has added an extra burden for me. I am afraid that i may lost the property and also the payment which i have forked out. The unit cost RM88,640. I will appreciate NCCC will help me as this is my 1st time buying a property. Should you need further clarifications, please do call me. Thank you.

**Surat NCCC kepada Kementerian Perumahan**

Dear Ybhg Dato',

Appended please find a housing complaint. As usual the purchaser(complainant) does not know what is happening. No one seems to provide her any information on the status of her property. How can these developers leave purchasers stranded just like this. The minimum they could do is keep their purchasers informed of the status of the development. As all monies has already been paid to the developers, purchasers are now left at their mercy.

Hope that your good officers at KPKT could assist the complainant and reprimand the developer.

Thank you

Darshan

Director-NCCC

**Jawapan Kementerian Perumahan**

Mr.Darshan,

Pertaining to your email to our Dato' KSU dated 30th January 2007 on the abandoned project by Developer Juta Permai Sdn Bhd, Bahagian Pelesenan dan Penguatkuasaan of Kementerian Perumahan & Kerajaan Tempatan (BPP/KPKT) has made a further investigation by conducting a site visit to the area in December 2007.

The Project Sales Manager has briefed us on the latest status of the project and BPP/KPKT is now expecting a new work schedule from the said developer for our review.

Therefore, it is best for the buyer to lodge her case to our Unit Aduan with a copy of Sales and Purchase enclosed as our officers can update her with the project status.

On the other hand, to help buyers with their financial woes, Unit Pemantauan Projek Terbengkalai will be glad to endorse a Pengesahan Surat Terbengkalai for the buyers to appeal on the loan restructure/interest reduction to their respective bank/financiers. Again, the same procedure applies for the application at our Kaunter Aduan.

Regards,

Jazmin Abd Jamil

Bahagian Pelesenan dan Penguatkuasaan

Kementerian Perumahan dan Kerajaan Tempatan