<u>21 April 2008</u> I first saw the ad in the paper and sms London Weight Management for a free trial session.I was called for a session on 15 Apr 2008. The consultation hour was so long almost 1.5hrs as the London Weight Management(LWM) consultant - Krissy was pushing me so hard to sign up. I wanted to experience the free trial first then consider to sign up or not. But she never gave me a chance at all. She told many things bad in my body. But I'm 55kg at 1.65m height. So weight wasn't the problem. She said I have toxins a lot, cellulite, etc. I couldn't take her push so finally agreed to sign up 5 sessions for RM2k. She was trying to sell the 10 sessions for RM4K! Finally I went for the session. Steam - scrub - hot blanket - fat breaking machine. Lost 0.4kg which is definitely water. Then she came back and push and push and push and made me cancel the 5 session package and sign up for the 10 sessions for RM4k. I do not know how did I ever fell for that. But I definitely can't stand her push and also she was also wasting my time because I had to rush somewhere and did not let me go out of the place. Once I came back home, I started to surf and saw the complaints against them. How true. How I wished I had done some research first. I called them the first thing in the morning next day (16/04/08). Krissy is away and the staff said she will ask Krissy to return my call. But she never did. I called the credit card bank, CIMB to stop payment but the bank said I have to cancel with LWM and they have to reimburse the bank. But according to CIMB no hassle and can be reimbursed. My fiance was extremely mad at me for wasting hard earned money on this. As this is a scam especially me not an overweight person. Also because we need the money for our wedding soon. I called LWM Subang Parade again on 17/04/08 and they kept telling Krissy is busy. I said this urgent and I must speak to her. So she called me back. I said I want to cancel the whole thing.<br />She said cannot and that payment have been made. I told her I checked with the bank and the bank said no problem. So she said she'll discuss with her Manager and get back to me. She did call me back. She said cannot cancel all. But when I questioned her why force me to sign up 10 sessions when I wanted to try 5 only. She said okay, can take 5 sessions but they will only reimburse 30% for the remaining sessions paid. Initially I signed up for 5 sessions - RM2k for Maybank 12 months installment. Then after forcing me to sign up for 10 sessions she cancelled that and signed me up for 10 sessions - RM4k with CIMB credit card 20 months installment. That cancellation process so easy. Because they add up the amount. But when asked to cancel and reimburse the bank they said they cannot do that. It is ridiculous. I haven't even start any session there. So why can't I cancel? She said they never had like this cases before. I told her not to lie because I saw many complaints against LWM on the websites. She then told me to come for my 1st session which is scheduled for 23 Apr 08. She will then arrange for her Manager to speak to me. Pls help me. I want my RM4k back. I do not want to start any sessions with LWM and will return whatever they gave as free gift (2 x London coffee) & pouch. What shall I do? Pls advice. Thank you. I want all my money back. I don't want to go for any sessions there. Pls let me know what to do next ASAP. Thank you. <hr /> Pengarah NCCC : Pengguna adalah dinasihatkan agar mengelakkan diri dari&#65533;ditipu oleh pusat-pusat melangsing badan. Sila laporkan dengan segera ke pihak NCCC sekiranya anda&#65533;dipaksa untuk melangani perkhidmatan mereka.&#65533;Untuk pembatalan

perkhidmatan, pengguna boleh memfailkan tuntutan di Tribunal Tuntutan Pengguna Malaysia. Menurut S112 Akta Perlindungan Pengguan, pihak Tribunal boleh membatalkan perjanjian yang ditandatangani.  